

WAO2014

Monday 27 October 2014

Happy User Index, Customer Satisfaction - Ketteler-Saal C 076 (13:30-15:00)

-Conveners: Rossano Giachino

time	[id] title	presenter
13:30	[92] Happy User Index	GIACHINO, Rossano
13:35	[29] A common operation metrics for 3rd generation light sources	PONT, Montse
13:55	[30] Operation progress and upgrade in SSRF	ZHANG, Qinglei
14:15	[31] LHC machine availability & luminosity production.	HEMELSOET, George
14:35	[32] Tailoring the ESS Reliability and Availability needs to satisfy the users	BARGALLÓ, Enric
14:55	[114] Session Closing	